

Julie C. Boughn

Professional Profile

Accomplished senior leader with demonstrated results implementing new and enhanced business processes through thoughtful leadership and innovative application of information technology.

Recognition

- Fed 100 Award, April 2010
- Presidential Rank Meritorious Executive, January 2010
- CMS Employee's Choice Award for Executive Leadership, 2009

Professional Experience

Centers for Medicare & Medicaid Services (CMS), Baltimore, MD
December 2010 through Present

Acting Deputy Director for Operations, Center for Medicare & Medicaid Innovation

Centers for Medicare & Medicaid Services (CMS), Baltimore, MD
April 2006 through December 2010

CMS Chief Information Officer and Director, Office of Information Services

Achievements:

- Implemented an organizational structure focused on delivering world-class information technology services to CMS business components and enhancing delivery capabilities through adherence to disciplined and repeatable processes.
- Conceived and oversaw the award of the Enterprise Systems Delivery IDIQ contract vehicle, a 10-year, multi-billion dollar procurement that innovatively provides for collaboration amongst CMS business partners, enables unprecedented involvement from small businesses in major IT development efforts and ensures a competitive environment for CMS IT acquisitions.
- Designed and implemented the CMS Enterprise Data Center strategy which has consolidated most CMS production data center operations into 3 data centers from more than 20. Transitions are complete and the data centers now process more than 1.2 billion Medicare claims annually as well as host the popular web sites Medicare.gov and CMS.gov.
- In collaboration with CMS business and program operations, implemented significant enhancements to Medicare systems that ensure consistency of beneficiary information and enabled more than 99.999% of the more than 25 million beneficiaries enrolled in Medicare Part D benefit to seamlessly transition to each new plan year.
- Made major achievements in the CMS Enterprise Architecture program including developing the Health Care Administration segment of the Federal Health Architecture, and modeling many of the major business processes supporting Medicare and Medicaid program operations.

Centers for Medicare & Medicaid Services, Baltimore, MD
November 2004 to March 2006

Director, Information Services Modernization Group

Achievements:

- As Program Manager for the IT Implementation for Medicare Part D, I lead a nearly \$400 million effort to simultaneously develop and implement more than 1 dozen new or significantly modified systems, including the integration of those systems with those of some 600 health plans, 50 states and the Social Security Administration. The result was a transition of more than 6 million of the nation's most vulnerable citizens from Medicaid to Medicare for prescription drug coverage, as well as providing the Part D benefit to all Medicare beneficiaries.
- Oversaw all the early planning and budget justification for the CMS IT Modernization program, an approach incorporating significant innovations in CMS application, data warehousing and infrastructure environments. The work resulted in a walled-off budget for IT Modernization being included in the President's budget.
- Led the implementation of a brand new organization within CMS's Office of Information Services, including the selection of a management team, establishing a vision and mission, and ensuring the seamless transition of ongoing work throughout the effort.

Centers for Medicare & Medicaid Services, Baltimore, MD
Social Security Administration
August 1985 through October 2004

I joined CMS in September 2000 and held various management and leadership positions overseeing the CMS Information Security Program and aspects of the CMS IT Modernization Program. I was the Deputy Director of the Information Services Modernization Group in October 2004 when I was asked to step up to the Director role. My work in these roles led to the raising of CMS's information security "score" from an "F" to a "B" and I conceived and led the development of a security standards document that later became an important input to a document published by the National Institute of Standards and Technology known as "Publication 800-53"

Prior to CMS, I spent 15 years in the Office of Systems at the Social Security Administration in areas as diverse as budget and acquisition, data center and network operations, software development, database design and management, and I did extensive work as a project and program manager.

Education

Master of Science, Johns Hopkins University, Baltimore, MD

Master of Business Administration, University of Maryland, College Park, MD

Bachelor of Science, University of Maryland, College Park, MD