Federal CIO Council – Information Security and Identity Management Committee (ISIMC)

Guidelines for the Secure Use of Cloud Computing by Federal Departments and Agencies DRAFT V0.41

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Purpose

- Guidelines provide a risk-based cloud security decision framework
- Assists program managers to select cloud deployment and service models
  - Cloud Deployment and Service Models have varying security characteristics
  - Security Capabilities differ based on characteristics
- Fully supports and coordinates with NIST cloud definition, FedRAMP, and other USG efforts

<table>
<thead>
<tr>
<th>Deployment Model</th>
<th>Service Model</th>
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<tr>
<td></td>
<td>SaaS (Applications)</td>
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<tr>
<td>Public</td>
<td>Use Case 1: Public</td>
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<td></td>
<td>SaaS</td>
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<tr>
<td>Private (Government Dedicated)</td>
<td>Use Case 4: Private</td>
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<td>SaaS</td>
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<td>FedRAMP</td>
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<td><strong>Data Security Impact</strong></td>
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<td>FIPS 199 High Impact</td>
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<td>FIPS 199 Moderate Impact</td>
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<td>FIPS 199 Low Impact</td>
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<td><strong>Service Model</strong></td>
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<td>IaaS</td>
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<td>PaaS</td>
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<td>SaaS</td>
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(E)xplicitly or (I)mplcitly addressed
High Risk Threats
- Well-resourced, highly-motivated groups of cyber-warriors
- Both aggressive and pervasive
- Often referred to as the Advanced Persistent Threat in public media

Medium Risk Threats
- Criminals to steal identity and money
- Varying technical sophistication

Low Risk Threats
- Internet Pollution
- Threats against every user
Sixteen Cloud Security Domains

2. Encryption, Key Management, and Media Protection
3. Identification, Authentication, and Access Control Management
4. Virtualization and Resource Abstraction
5. Portability and Interoperability
6. Application Security
8. Privacy, Electronic Discovery, and other Legal Issues
9. Contingency Planning
10. Data Center Operations, Maintenance, Configuration, Physical, and Personnel Security
11. Incident Response
12. Compliance, Audit, and Accountability
13. Cloud Lifecycle Management
14. Awareness and Training
15. System and Communication Protection
16. System and Information Integrity
Federal Cloud Security Top 20

1. Different cloud architectures (SaaS/PaaS/IaaS) have different levels of security visibility and responsibility
2. Data Element Encryption for confidentiality and separation
3. Key management in coordination with Identity, Credentialing, and Access Management (ICAM)
4. Strong authentication, including the use of PIV and PIV-Interoperable
5. Virtualization and resource abstraction. Challenges are specific to the deployed technology, architecture, and Service Models.
6. Cloud portability and interoperability standards.
7. Application security controls including code reviews, vulnerability assessments and independent validation.
8. Utilize the FedRAMP process for risk assessment and authorization for shared resources such as cloud computing.
9. Control data and access for privacy compliance, audit and redress requirements, and breach notification issues.
10. Contingency Planning still required to meet agency requirements
11. Shared capability complicates ownership and governance
12. Government system boundary definitions, compartmentalization, and inventory identification
13. Some government-specific security requirements may not be met today in certain public cloud environments
14. Incident response and computer forensics in a cloud environment require fundamentally different tools, techniques, and training.
15. Accountability can never be outsourced from the Authorizing Official (AO).
16. New opportunities exist for real-time audit capabilities, but requires new continuous monitoring and audit technologies.
17. The System Development Life Cycle (SDLC) in a cloud requires ownership of information throughout the lifecycle.
18. Awareness and Training focusing on risks of information disclosure and data protection.
19. Cloud compartmentalization, isolation, and system boundaries. Use of security services like Trusted Internet Connections (TIC) and DNSSEC.
20. Integrity controls vary by Service Models
Federal Cloud Security Top 20

• #1. Different cloud architectures (SaaS/PaaS/IaaS) have different levels of security visibility and responsibility

(Domain 1: Architectural Framework for Government Cloud Computing)
Federal Cloud Security Top 20

- #2. Data Element Encryption for confidentiality and separation
- #3. Key management in coordination with Identity, Credentialing, and Access Management (ICAM) *(Domain 2: Encryption, Key Management, and Media Protection)*
#4. Strong authentication, including the use of PIV and PIV-Interoperable

*(Domain 3: Identification, Authentication, and Access Control Management)*

### Assurance Level Impact Profiles

<table>
<thead>
<tr>
<th>Potential Impact Categories for Authentication Errors</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inconvenience, distress or damage to standing or reputation</td>
<td>Low</td>
<td>Mod</td>
<td>Mod</td>
<td>High</td>
</tr>
<tr>
<td>Financial loss or agency liability</td>
<td>Low</td>
<td>Mod</td>
<td>Mod</td>
<td>High</td>
</tr>
<tr>
<td>Harm to agency programs or public interests</td>
<td>N/A</td>
<td>Low</td>
<td>Mod</td>
<td>High</td>
</tr>
<tr>
<td>Unauthorized release of sensitive information</td>
<td>N/A</td>
<td>Low</td>
<td>Mod</td>
<td>High</td>
</tr>
<tr>
<td>Personal Safety</td>
<td>N/A</td>
<td>N/A</td>
<td>Low</td>
<td>Mod</td>
</tr>
<tr>
<td>Civil or criminal violations</td>
<td>N/A</td>
<td>Low</td>
<td>Mod</td>
<td>High</td>
</tr>
</tbody>
</table>
Federal Cloud Security Top 20

• #5. Virtualization and resource abstraction. Challenges are specific to the deployed technology, architecture, and Service Models.
  (Domain 4: Virtualization and Resource Abstraction)

• #6. Cloud portability and interoperability standards.
  (Domain 5: Portability and Interoperability)

• #7. Application security controls including code reviews, vulnerability assessments and independent validation.
  (Domain 6: Application Security)
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- #8. Utilize the FedRAMP process for risk assessment and authorization for shared resources such as cloud computing. *(Domain 7: Security Risk Assessment, Authorization, and Management)*

- #9. Control data and access for privacy compliance, audit and redress requirements, and breach notification issues. Review:
  - Terms Of Service (TOS)
  - Cloud provider privacy policies
  - Privacy Impact Assessments (PIA)
  - Fair Information Practice Principles (FIPPs)
*(Domain 8: Privacy, Electronic Discovery, and other Legal Issues)*
Federal Cloud Security Top 20

- #10. Contingency Planning still required to meet agency requirements
- #11. Shared capability complicates ownership and governance
  
  *(Domain 9: Contingency Planning)*

- #12. Government system boundary definitions, compartmentalization, and inventory identification
- #13. Some government-specific security requirements may not be met today in certain public cloud environments, including:
  - Least-functionality
  - Personnel security with background and nationality restrictions
  - Software development and change management

  *(Domain 10: Data Center Operations, Maintenance, Configuration, Physical, and Personnel Security)*
#14. Incident response and computer forensics in a cloud environment require fundamentally different tools, techniques, and training. Response plan must address:

- Privacy breaches and data leakage
- Classified spills
- Impact to the cloud and shared cloud customers

*(Domain 11: Incident Response)*
#15. Accountability can never be outsourced from the Authorizing Official (AO). Requires:
  • Visibility to perform audits
  • Implementation robust evaluation criteria
  • Evaluate cloud security controls

#16. New opportunities exist for real-time audit capabilities, but requires new continuous monitoring and audit technologies.

(Domain 12: Compliance, Audit, and Accountability)
• #17. The System Development Life Cycle (SDLC) in a cloud requires ownership of information throughout the lifecycle.  
(Domain 13: Cloud Lifecycle Management)
Federal Cloud Security Top 20

• #18. Awareness and Training focusing on risks of information disclosure and data protection.
  *(Domain 14: Awareness and Training)*

• #19. Cloud compartmentalization, isolation, and system boundaries. Use of security services like Trusted Internet Connections (TIC) and DNSSEC.
  *(Domain 15: System and Communication Protection)*

• #20. Integrity controls vary by Service Models:
  • SaaS environments focus on application integrity and input validation
  • PaaS environments focus on API validation
  • IaaS environments focus on file system and data base integrity
  *(Domain 16: System and Information Integrity)*