

Process

- Need Everyone's help to make next 5 minutes productive
- Listener participation is a must
- I will not say anything that is controversial
- I will not say anything that is obvious

What is Good About PKI

- Enabled e business and e business growth
- Has given everyone something to talk about
- People care about PKI
 - Mary's usability talk
- Has created some wealth

The Problem

- Used to be Killer App
- Enrollment
 - I agree, but it is getting solved at least in Enterprise environment at least
 - For citizens and consumers, the University Bank is ready to help
- Need to put PKI behind the screen
 - End user should not know anything about it

Lessons Learned

- Perfection is enemy
 - Of good (folks rather have current weak solutions)
- We preach, but do not practice KISS principle
 - We never ask why can I not do without something
- It is hard to implement shades of gray in trust
- Get vendors involved early
- It is always too early to get lawyers involved
- Do not use the word policy unless you really, really, really:
 - Have to; and
 - Mean it