



**Terri Cinnamon** is the Director of Information Technology Workforce Development (ITWD) for the Office of Information and Technology (OIT) at the Department of Veterans Affairs (VA). A graduate from Wheeling Jesuit University, Ms. Cinnamon joined the VA in 1992. During her 19 year with the VA, she has established a reputation within VA and across the federal community for leading innovative, practical, and effective information security training programs. VA has been selected as a Shared Service Provider as part of the Information Systems Security Line of Business (ISS LOB) for security awareness and role based training. Ms. Cinnamon has hands on experience laying the foundation for various operational training initiatives, including role-

based training, multi-year learning plans, and taking the lead on using competency profiles and competency management functionality within the VA's Talent Management System (TMS). Ms. Cinnamon and her team work to provide specific IT training to VA's 8000+ IT employees and annual Information Security and Privacy Awareness training for over 300,000 employees, contractors, students and volunteers throughout the VA. She and her team have created professional development and competency programs for VA's Information Security Officers, CIOs, Software Developers and IT Supervisors. Currently, Ms. Cinnamon and team are working to develop competency programs for VA's Network Administrators, System Administrators and Data Managers. Ms. Cinnamon has been awarded the prestigious Government Information Security Leadership Award (GISLA), for "Distinguished service and commitment to excellence in implementing IT security programs" in 2006. She became a member of the Industry Advisory Council's (IAC) Partners Program, class of 2008.