

# EFFECTIVE ANTI-PHISHING STRATEGIES & EXERCISES

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@pauboxhq

/// PAUBOX

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# Hoala Greevy

Founder CEO, Paubox, Inc. -  
HIPAA Compliant Email Made  
Easy.

18 years' experience in email  
security & encryption.

Phishing & Fishing expert. =)



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# Agenda

I. What is Phishing Today?

II. Threat Landscape

III. Best Practices

IV. Looking Ahead



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# I. What is Phishing Today?

Overconfidence Dilemma

Display Name Spoofs

Ransomware stealing thunder

# I. What is Phishing Today?

It's always been about the \$\$\$.

# I. What is Phishing Today?

Now it's about Politics too.

# Overconfidence Dilemma

2017 phishing study, University of Texas at San Antonio

Fatal Flaw: Most people believe they are smarter than the criminals perpetrating them.

# Display Name Spoofs

91% of phishing attacks

Highly targeted

Impersonates someone familiar to the recipient (usually C-Level)

## II. Threat Landscape



# Bogus

 has invited you to view the following document:

[Open in Docs](#)

# Real

Sean Fujiwara has invited you to **edit** the following document:

 LACMA

# Google Docs Phish

Shut down quickly.

Yet millions affected.

Named the app Google  
Docs



# Ransomware

2015: 1K daily attacks

2016: 4K daily attacks

2017: ?



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# WannaCry at a Glance

Stolen NSA tools

North Korea GDP

150 countries

At least 230K infected



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# Big Tech Companies Get Hit Too



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# Facebook & Google Phished

Each paid nearly \$100M in fake invoices

Impersonated Quanta Computer

Most funds recovered

# Insider Threat



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# Office 365 Accounts Hacked

Wire transfer request  
sent from actual HR  
employee mailboxes

18,000 accounts  
affected (why so  
many?)



# Politics

**From:** Charles Delavan <[cdelavan@hillaryclinton.com](mailto:cdelavan@hillaryclinton.com)>

**Date:** March 19, 2016 at 9:54:05 AM EDT

**To:** Sara Latham <[slatham@hillaryclinton.com](mailto:slatham@hillaryclinton.com)>, Shane Hable <[shable@hillaryclinton.com](mailto:shable@hillaryclinton.com)>

**Subject: Re: Someone has your password**

Sara,

This is a legitimate email. John needs to change his password immediately, and ensure that two-factor authentication is turned on his account.

He can go to this link: <https://myaccount.google.com/security> to do both. It is absolutely imperative that this is done ASAP.



## Someone has your password

Hi William

Someone just used your password to try to sign in to your Google Account  
[REDACTED]@gmail.com.

### Details:

Tuesday, 22 March, 14:9:25 UTC

IP Address: 134.249.139.239

Location: Ukraine

Google stopped this sign-in attempt. You should change your password immediately.

[CHANGE PASSWORD](#)

Best,  
The Gmail Team

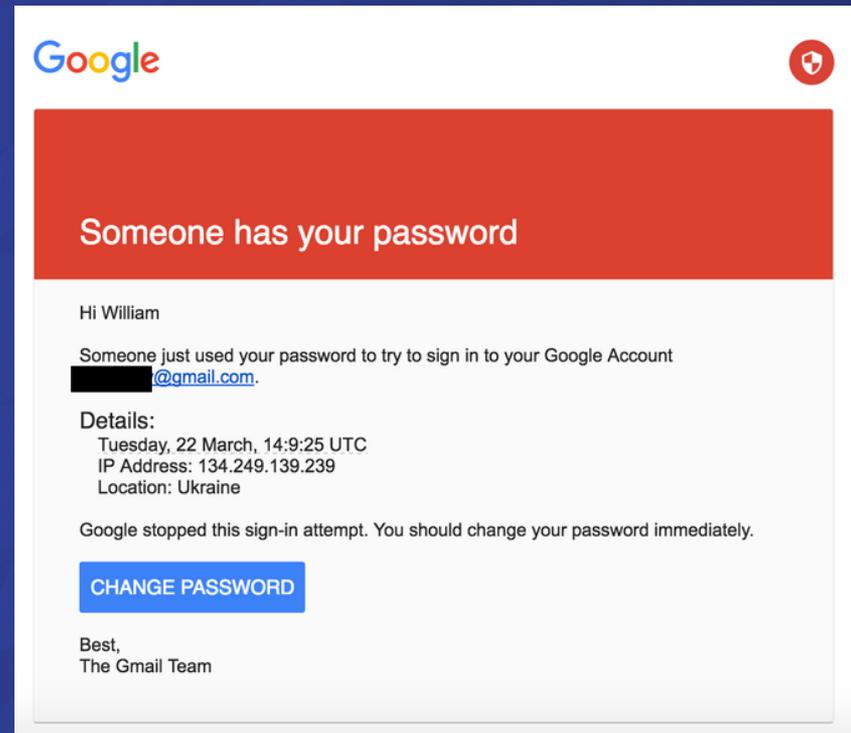
# The Perfect Weapon\*

Cheap

Hard to see coming

Hard to trace

\* NY Times



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# Let's Dive In

\*\*\*\*\*  
\$50 Amazon Christmas Reward  
\*\*\*\*\*

Amazon Prime Customer 

This week and weekend only we have a \$50 Christmas Reward for all Amazon and Amazon-Prime members. (Expires 12/24/2015)

Go here to redeem your Amazon Holiday Reward today-- <http://shop.radioactivegamingeu.com/inquire>

Thanks again for shopping with us.

Amazon, Earth's Biggest Selection

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Checkout Bonus No. 5398054  
Member ID: UT9662461  
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# Domain Name Shell Game

<http://shop.radioactivegamingeu.com>

Resolves to:

104.31.65.24

104.31.64.24

# Who owns these IPs?

104.31.65.24

104.31.64.24

# Cloudflare

Legitimate CDN provider



# III. Best Practices

Google Safe Browsing

Macro Policy

Level Up User Training (hold contests)

Nuclear Option: Macs only?

# Google Safe Browsing

It's Free & Constantly Updated

Lots of data sources (over 1B users)

Used in Chrome, Firefox & Safari

Can be used in Email too

# Macro Policy

Re: allowing macros via attachments

Does the business downside now outweigh the upside?

# Arthur Ream

CISO,  
Cambridge  
Health Alliance

Steak Dinner  
phishing bounty



# Nuclear Option: Macs only?

Something to think about.

# IV. Looking Ahead

2FA by default

Clamp down on Domain Registrars

Google Safe Browsing API

# IV. Looking Ahead

Machine Learning FTW

Death of the Appliance (Cloud will win)

Port-based Geographic Segmentation

# Mahalo!

@hoalagreevy

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