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# BACH: Adaptive Cybersecurity Awareness Training using Artificial Intelligence

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# Cyber Awareness Training

## Current efforts

### ❖ Text-based Training

- Multiple choices, T/F

### ❖ Video Training

- Watch pre-recorded videos

### ❖ Phishing Training

- Generate phishing emails and wait people to click/download.

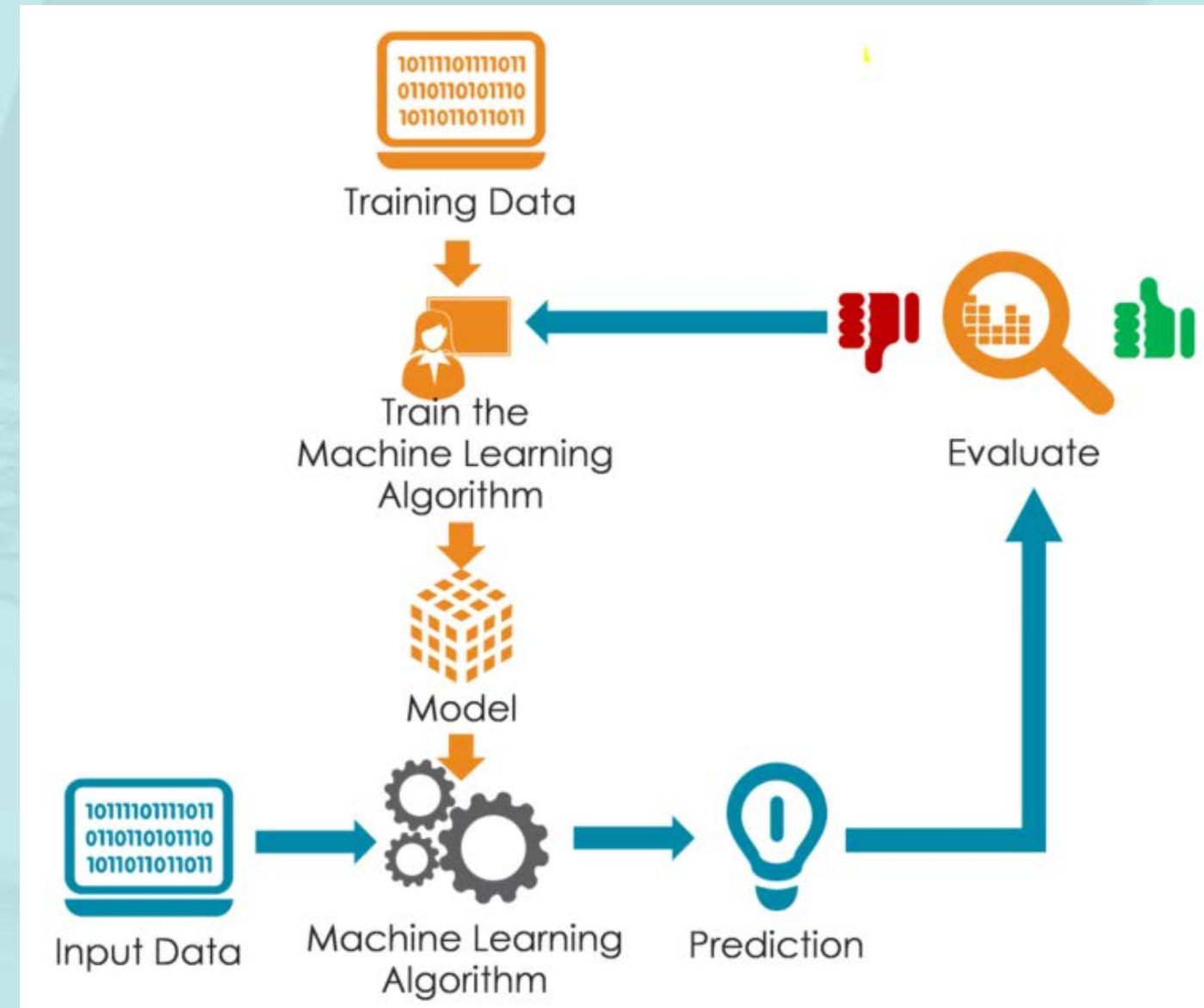
# The Challenge

Improvement needed?

- ❖ Effective only in the beginning stage
  - No adaptation with the training
- ❖ Video may be too long
  - Less interesting and hard to follow
- ❖ Limited phishing tactics
  - Less effective with time

# BACH – A Branch - AI - Charge Hybrid method in Cyber Awareness Training

- ❖ Combines adaptive learning methodology
- ❖ Interdisciplinary research technique
- ❖ Gamification of learning
- ❖ Artificial Intelligence (AI)

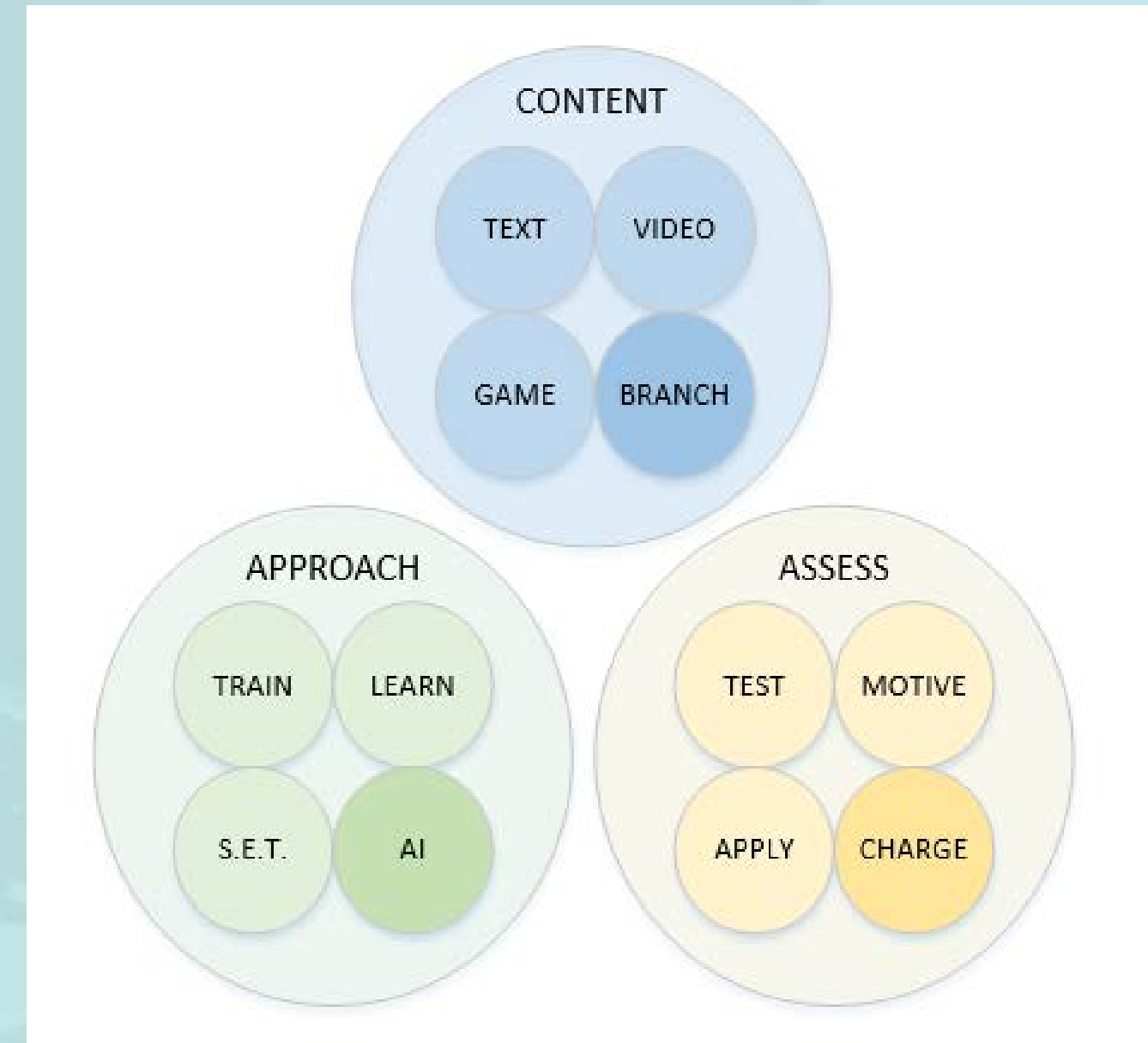


Amazon Web Services (AWS) AI Services

# Approach

## Four groups

- ❖ Training in three categories: Content, Approach, and Assessment
- ❖ Each category is divided into four areas
  - ❖ Content: text, video, game, branch (non-linear)
  - ❖ Approach: train, learn, SET (social engineering), AI
  - ❖ Assessment: test, motive, apply, charge (in-charge training)
- ❖ Each group test one area



# Experiments & Results

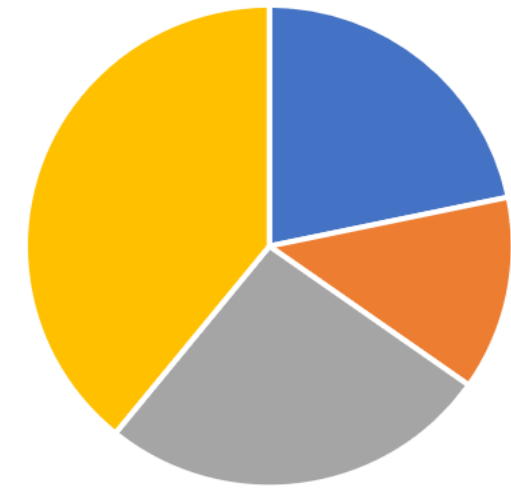
Total 24 students

### Content



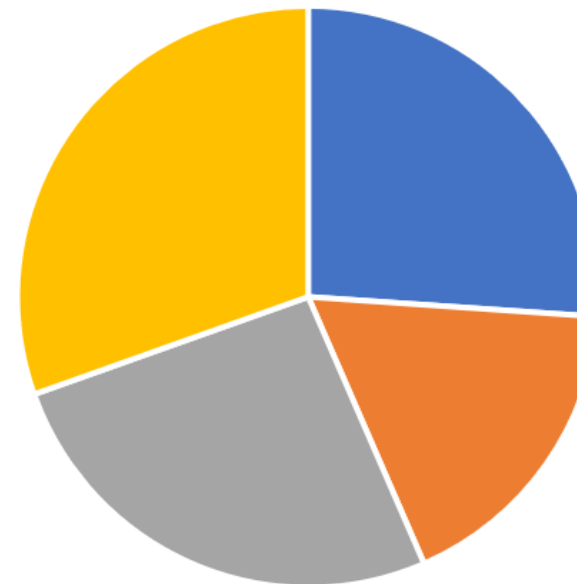
- Text: web text with graphics
- Video: pre-recorded videos
- Game: train while playing
- Branch: more interactive and need make decisions before moving forward

### Approach



- Train. instructor-lead training
- Learn. self-learning at one's own pace.
- SET. phishing using SET
- AI. Using AI to provide training content based on the trainee's level.

### Assessment



- Test. Let trainees do an exam.
- Motive. Observe the motive to see whether one will continue learn oneself.
- Apply. See whether one will apply what have learned at work/home.
- Charge. Let trainees in turn to take in charge of the training.

# Conclusions

- ❖ **Content-wise, Branched** material yield best training results.
  - Branch: more interactive and need make decisions before moving forward
- ❖ As for training **approach, AI** augmented **adaptive** training is most effective
  - AI: using AI to provide training content based on the trainee's level.
- ❖ For **assessment** method, let trainees to be in **charge** of the training is better
  - Charge: Let trainees in turn to be in charge of the training)

**QUESTIONS? COMMENTS?  
LET US KNOW!**

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